

Dewey Privacy Policy

Last Updated: Feb 25, 2026

Thank you for using **Dewey** (the "App"), a mobile application created and operated by **Dendric LLC** ("we," "our," or "us"). This Privacy Policy explains how we collect, use, store, and protect your information when you use the App.

By using Dewey, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We collect the following types of information:

1.1 Account Information

- Phone number (for login and authentication)
- First name, last name, and optional display name
- Device information (model, OS version, device ID)
- Timezone (for daily quota resets)

1.2 Notes (User Content)

When you create notes, we collect and store the text content you enter. Notes are short, plain-text entries. You choose what to save. You maintain ownership of all User Content.

1.3 Chat Data

When you use the AI chat feature, we collect:

- Your chat messages (questions you ask Dewey)
- AI-generated responses
- Chat history and message counts

1.4 Subscription and Billing Data

If you subscribe to Dewey Patron, payment processing is handled by **Stripe** through **heydewey.com**. We do not store full payment information (such as credit card numbers) on our servers. We may receive limited billing data from Stripe, such as subscription status, plan type, and payment failure notifications.

1.5 Usage and Analytics Data

We may collect limited technical data to improve app performance:

- App usage behavior
- Crash logs
- Feature interaction metrics
- General device and network information

This data is anonymized or aggregated whenever possible.

2. How We Use Your Information

We use your information to:

- Provide and maintain the App
- Store and retrieve your notes
- Generate AI chat responses by processing your notes through language models
- Track daily usage quotas and subscription status
- Sync your data across devices
- Improve app features and performance
- Provide customer support
- Enforce our Terms of Service

We **do not** sell your personal data.

3. AI Processing

Dewey uses third-party AI language models to power the chat feature. When you send a chat message, your notes and chat history are sent to the language model to generate a response.

You should be aware that:

- Your notes are processed by AI models hosted on cloud infrastructure.
 - We select models and providers that offer appropriate data handling practices, but we cannot guarantee how third-party model providers handle data internally.
 - We do not use your notes or chat data to train AI models.
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4. How We Store and Protect Data

Your data is stored securely using modern cloud infrastructure. We take reasonable technical and organizational measures to protect your information, including:

- Encrypted network communication (HTTPS)
- Access controls and authentication
- Encrypted storage where appropriate

No system is completely secure, and we cannot guarantee absolute security.

5. Third-Party Services

We may use third-party providers to support features such as:

- Cloud storage and compute (Amazon Web Services)
- Authentication (AWS Cognito)
- AI language models (Amazon Bedrock)
- Payment processing (Stripe)
- Analytics and error reporting

- Mobile platform services (Google, Apple)

These providers only access the data necessary to perform their services and are obligated to protect it.

We do not allow third parties to use your data for marketing.

6. Payments

Subscription payments are processed through **Stripe** via **heydewey.com**. Stripe may collect limited information needed to complete your purchase (such as payment method details). We do not store full payment information on our servers.

Details are provided on heydewey.com wherever checkout occurs.

7. Your Rights and Choices

Depending on your location, you may have rights including:

- Accessing the data we hold about you
- Requesting deletion of your account and data
- Updating or correcting your information
- Exporting your notes

To request any of these, contact us using the information below.

8. Data Retention

We retain your data while your account remains active. If you delete your account, we delete or anonymize your data within a reasonable timeframe, unless required to retain it for legal or safety reasons.

Deleted notes are permanently removed and are no longer available to the AI chat.

9. Children's Privacy

Dewey is not intended for children under **13 years old**. We do not knowingly collect personal information from children under 13. If we learn such data was collected, we will delete it promptly.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. When we do, we will update the "Last Updated" date at the top. Continued use of the App after changes means you accept the updated policy.

11. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, contact us at: info@dendric.dev.

Thank you for trusting Dewey with your information.